



## **Terms and Conditions – SMB\_R600 Takealot Voucher Promotion on Fibre, LTE Unlimited Data and Smart Voice Bundles**

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions which can be accessed through the link below.

[http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)

Telkom Internet products are governed by its Specific Terms and Conditions policies which are.

[Telkom Internet Terms & Conditions](#)

[https://www.telkom.co.za/about\\_us/download/TelkomInternetAUP.pdf](https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf)

[https://www.telkom.co.za/about\\_us/download/VAS.pdf](https://www.telkom.co.za/about_us/download/VAS.pdf)

LTE Unlimited Data products are governed by its Specific Terms and Conditions policies which are found on <https://www.telkom.co.za/business/internet-solutions/lte>

Smart Voice products are governed by its Specific Terms and Conditions policies which are found on <https://www.telkom.co.za/business/internet-solutions/internet-calling-plans>

1. Only the first 1 000 customers will qualify for the R600 Takealot voucher.
2. The promotion is limited to new customers (new to Franchise and new to broadband).
3. Customers migrating from DSL to qualifying Fibre bundles are eligible to receive a voucher.
4. Only customer who takes a 12-months (Fibre), 12/24/36-months (LTE Unlimited) or 24-months Smart Voice bundle contract will qualify for the Takealot voucher.
5. Month-to-month customers will not be eligible to receive a voucher
6. Fibre bundles are provided on 12-months contract. Router and installation are included, this is subject to the fibre service being active for 12 months. Should the service be cancelled prior to the end of the contract term, the pro-rated remaining cost of the installation and router will be charged at the time of cancellation.
7. Telkom Core, Telkom Endless Fibre, (SMB) and 3rd Party FNO (excluding Telkom Easy Connect, Frogfoot Air and FTTH Prepaid) bundles qualify for the promotion.
8. Pre-orders and upgrades do not qualify for the voucher.

9. The promotion will run from 01 June 2024 until 31 August 2024 or until the 1 000 vouchers have been issued, or whichever comes first.
10. The Voucher will be allocated to the customer after the service has been put into service.
11. Should a customer purchase product(s) above R600, the customer will pay the difference.
12. Customer must utilise the voucher all at once.
13. If the customer uses the amount less than the voucher amount, they cannot claim for the remaining amount.
14. Customer can add multiple products to the value of the voucher.
15. The voucher cannot be exchanged for cash.
16. The expiry date of the voucher will be on 30 November 2024.
17. Vouchers will not be valid after the expiry date.
18. LTE and Fibre network coverage can be confirmed on Telkom's website at the following URL:  
<https://www.telkom.co.za/check-coverage>
19. Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the customer, Should the customer continue using the services. The obligation therefore is on the customer to review these terms and conditions at regular intervals.
20. Errors and omissions excepted (E&OE).