



## Summer Campaign promo Telkom Endless and Telkom Stream connect Fibre Campaign specific Terms and Conditions

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions which can be accessed through the links below.

[http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)

### THE PROMOTION PERIOD:

Telkom Endless 300/150Mbps & 500/250Mbps and Telkom Stream Connect 300/150Mbps & 500/250Mbps promotion will run for a period of 4 months, starting from 01 October 2025 ending on 31 January 2026.

### THE PROMOTION:

- Upon signing a 12-month contract, customers will qualify for a discount amount to the value of R230 (VAT incl.) from activation date and pay R1299 (Vat inclusive) on Telkom Endless Fibre 300/150Mbps & Telkom Stream Connect 300/150Mbps.
- A discount value of R300 (VAT incl.) for 6 months from activation date on Telkom Endless 500/250Mbps & Telkom Stream Connect 500/250Mbps bundles and pay R1399 (Vat inclusive).
- Router and installation included in the promo.
- Customers will receive the discount benefit for a period of 6 months from date of activation, whereafter the non-discounted subscription charge will apply.

### WHO IS ELIGIBLE TO APPLY FOR A SERVICE:

1. The promotion will apply to Consumer, SMB, and Gated Communities customers within the Openserve Fibre network coverage. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL <https://www.telkom.co.za/check-coverage>.
2. Subject to clause 2 above, the following customers will qualify for the promotion:
  - New to Franchise (NTF) customers.
  - LTE Customers
  - DSL customers who migrate to fibre will qualify for the promotion within coverage.
  - Existing Fibre customers out of contract upgrading to Telkom Endless 300/150Mbps & 500/250Mbps and Telkom Stream Connect 300/150Mbps & 500/250Mbps bundles. Contract renewals from the 9<sup>th</sup> month will be allowed - no router will be provided.
  - Telkom Easy Connect & Telkom Stream Connect customers will only be allowed to upgrade to Telkom Stream Connect bundles – using existing Optical Network Terminal ("ONT")
  - Month to month Fibre customers must sign up for a 12-month contract on the promotional offer to qualify for a new router.
3. Only qualifying orders placed between 01 October 2025 up to 31 January 2026 will qualify for the discount promotion.
4. Should the Telkom Endless product be cancelled prior to the end of the contract term, Business customers will be liable for a penalty fee of R157.36 (Excl VAT) x the remainder of the contract period

and consumer customers liable for a penalty fee of R62.19 (Excl VAT) x the remainder of the contract period which represents the discounted installation and router fee.

5. Should the customer cancel the Telkom Stream Connect product prior to the end of the contract 100% of the Installation and activation fee will be charged R2500 (Vat exclusive)
6. Customer to note that moving from one Telkom offer to Telkom Endless/Stream connect will forfeit the inclusive benefits of the previous offer.
7. Telkom shall be entitled to adjust the Charges levied to a Customer from time-to-time as determined by Telkom, which adjustment may also be applicable to any Fixed Term Agreement entered into by the Customer.
8. Telkom reserves the right to amend these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the Consumer unless communicated otherwise. The obligation therefore is on you, the customer, to review these terms and conditions at regular intervals.