Campaign specific Terms and Conditions
Call Centre Specific Deal : Telkom Business Core Fibre -Lite 50/25Mbps bundle

THE PROMOTION PERIOD:

The Call Centre Specific Deal on Telkom Business Core Fibre - Lite 50/25Mbps bundle, will run for a period of 3 months, starting from **1 November 2026 – 31 January 2027.**

THE PROMOTION:

- Upon signing a 12-month contract, customers will qualify for a one-month free subscription, plus 12-months discounted price. Thereafter, standard rates will apply.
- The promotion is applicable to Telkom Business Core Fibre – Lite 50/25Mbps bundle only.
- Router and installation included in the promo.

ELIGIBILITY TO APPLY FOR A SERVICE:

1. Telkom Product Specific Terms and Conditions for Openserve Fibre must be read together with Telkom's Standard Terms and Conditions for the Provisions of Electronic Communication Services and Products ("Telkom's Standard Terms and Conditions"), available at: https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml.
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL https://www.telkom.co.za/check-coverage.
3. All new-to-Fibre ("NTF") customers, including those migrating from DSL, LTE, who subscribe to a 12-month fixed-term contract for the Telkom Core Fibre – Lite 50/25Mbps during the Promotional Period, will receive a 1-month Free Subscription, plus a discounted price for 12-months, thereafter standard rate will be applicable.
4. Subject to the service being active for the full 12-month contract term, the Promotional Offer will also include free installation and a router. However, should the Promotional Offer be terminated, for any reason other than because of breach by Telkom, the customer will be liable for the pro-rated remaining cost of the applicable installation fee and router charge applicable at the time of termination.
5. Migrating between Fibre offers to Telkom Business Core Fibre – Lite 50/25Mbps does not qualify for this promotion.
6. Customers who cancel and re-apply for the Telkom Business Core Fibre – Lite 50/25Mbps bundle do not qualify for the promotion.
7. Where an existing DSL/Copper customer applies for the Telkom Business Core Fibre – Lite 50/25Mbps and wishes to retain their existing service number; such number will be ported or migrated to a Telkom Retail Fibre Voice or IP Voice service. Telkom shall be entitled to adjust the Charges levied to a Customer from time-to-time as determined by Telkom, which adjustment may also be applicable to any Fixed Term Agreement entered into by the Customer.
8. Telkom reserves the right to amend these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the Customer unless communicated otherwise. The obligation therefore is on you, the customer, to review these terms and conditions at regular intervals.