



Terms and conditions for Business Multisite Internet

General:

Telkom's Standard Terms and Conditions apply

<http://secure.telkom.co.za/today/help/downloads/file/general-terms-and-conditions/>

Specific:

Telkom shall not be liable for any damages, costs or expenses whatsoever incurred or suffered by a customer as a result of any failure by Telkom to activate Business Multisite Internet (BMI) Service by the activation date. Billing will only commence from the date on which the Business Multisite Internet Service was activated and available for use by the customer.

If a customer cancels the BMI Service before the activation date, the customer shall be liable for any abortive costs.

The BMI Service is a best-effort service, and Telkom Internet shall not be held liable for temporary interruptions in the provision of such service.

A customer is required to provide 1 (one) months' notice to terminate BMI service.

Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time, without notice or reason. Such changes will be posted on the Telkom Business website and will be deemed to have been accepted by you if you continue using the services. The obligation, therefore, is on you, the customer, to review these terms and conditions at regular intervals

The Customer indemnifies Telkom against any damage, loss, costs or claims which the Customer may suffer or incur, arising from the suspension of the BMI service.

Customers will be liable to pay their invoice monthly, from the date the Service(s) is commissioned, which shall be subject to adjustments from time to time as determined by the Telkom standard Terms and Conditions.

Telkom Uncapped Internet products are governed by Specific Terms and Conditions policies at

<https://tlkm.link/TelkomInternetAUP>

Errors and omissions excepted (E&OE).

Call +27 (0)11 677 6000 | Fax +27 88 011 677 6344 | Email info@telkombusiness.co.za

Customer Care No. 0860 YELLOW (086 093 5569) | Customer Care Fax 088 011 677 6344

Street Address Block F Eastgate Office Park, 24 South Boulevard, Bruma, 2198 | Mailing Address PO BOX 10474 Johannesburg 2000

Trudon (Pty) Ltd Reg No 1992/002329/07 | Directors K Mzondeki (Chair), L. Siyo (CEO), M Lekota, B. van Vollenhoven, T. Molefe, B. Wiebols, B. Swanepoel. P. Rorich, J.A. Stipinovich

Click telkombusiness.co.za