



5th October and 30th November Big Deal: 10Mbps LTE *Unlimited All Hours Basic Post-paid Plan – Terms and Conditions

1. Telkom Standard terms and conditions apply (full details on www.telkom.co.za/terms)
2. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Telkom will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za/today/Unlimited-broadband>, which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. The big deal is on 10Mbps LTE *Unlimited All Hours Basic contract plan shall start from 05th October 2025 and ends 30th November 2025.
4. RICA shall apply.
5. A SIM and Connection fee shall apply.
6. The 10Mbps LTE *Unlimited All Hours Basic Postpaid shall be available on a deal contract and as a SIM only/Month to Month offer.
7. The Customers who sign up for a deal contract shall receive a SIM card and Telkom Smart Wi-Fi router with the 10Mbps LTE *Unlimited All Hours Basic Postpaid services. There is an additional fee charge for the LTE Wi-Fi router.
8. The Customer who sign up for 10Mbps *unlimited All Hours Basic plan shall have access to Prime Video for 3months on us, thereafter Prime Video is R79/month after the promotional period and will automatically be added to your Telkom bill when you choose to continue with it.
9. The customer shall receive an accessory discount voucher which can be redeemed at the website www.dressyourtech.co.za.
10. Subscription to Telkom's 10Mbps LTE *Unlimited All Hours Basic Postpaid service is subject to the Telkom Mobile LTE network coverage and network availability strictly within the LTE coverage which can be found on Telkom's website at the following URL <http://www.telkom.co.za/coverage/>.
11. Telkom shall not, be held responsible for customers' failure to access the Internet in areas that are not eligible for the 10Mbps LTE *Unlimited All Hours Postpaid Basic service.
12. The 10Mbps LTE *Unlimited All Hours Basic Postpaid service is a fixed wireless broadband service, and subscribers will be required to use the service within the location of the physical address supplied during the application process.
13. The 10Mbps LTE *Unlimited All Hours Postpaid service operates on shared radio resources and Telkom reserves the right to apply restrictions on an *Unlimited account if a customer's behaviour is determined to be affecting the user experience of other customers on Telkom's mobile broadband network. Such restrictions include but are not limited to throttling a customer's throughput speeds to an appropriate proportion of the actual port speed and / or shaping a customer's bandwidth to limit the use of bandwidth intensive protocols and applications. Telkom will inform abusive subscribers via chosen customer means of communications.
14. A subscriber may not provide network services from their account (for example, you may not use your account to operate as a File Transfer Protocol (FTP) server).
15. Telkom's LTE network operates a radio-controlled core network which is a shared radio resource and could from time to time become strained due to radio resource intensive programs. This impacts negatively on other user's broadband experience and/or the performance of Telkom systems or networks. In such instances, Telkom reserves the right to limit such activities should the need arise.
16. Telkom reserves the right to terminate a user from its network if he/she is found to be causing harmful interference to Telkom's network standards.
17. A subscriber may not employ automated electronic or mechanical processes designed to defeat network inactivity time-outs. Such tools include, but are not limited to, repetitively pinging the host.
18. The 10Mbps LTE *Unlimited All Hours Basic Postpaid can only be used within the borders of South Africa.
19. The 10Mbps LTE *Unlimited All Hours Postpaid SIM shall not be used for purposes of Server hosting or international bypass. Failure to adhere to these conditions shall be a breach of this product's terms and conditions and Telkom will have the right to immediately suspend the service.
20. Telkom reserves the right to suspend/terminate this service when any fraudulent activity is suspected to have occurred.
21. The Multi-SIM and Data Multi-SIM Service will not be allowed on the 10Mbps LTE *Unlimited All Hours Basic Postpaid Plan.
22. No carry-over to the following calendar month shall apply to the 10Mbps LTE *Unlimited All Hours Basic Postpaid service and all-inclusive benefits shall reset at the beginning of each calendar month.



23. Telkom's LTE network currently supports voice calls and is activated by default to make and receive voice calls using the standard Plain Old Telephone Service (POTS) handset plugged into voice port (RJ-11) at the back of the LTE Wi-Fi Router.
24. The voice calling out of bundle rate of R0.89 cents per minute (per -second billing) to all-networks applies.
25. SMS is enabled for normal usage, notification and balance enquiry.
26. SMS charges shall be set at 50c/SMS and MMS charges shall be set at 50c/MMS
27. The 10Mbps LTE *Unlimited All Hours Basic Postpaid offer is available through the traditional Telkom owned stores, Direct Sales Force 3rd Party channel and Telkom Online Channel.
28. The 10Mbps LTE *Unlimited All Hours Basic Postpaid will be available across all LTE base stations nationally and only where the Telkom coverage map states that this LTE service is available. Telkom Mobile 3G failover shall be supported.
29. No 10Mbps LTE *Unlimited All Hours Basic Postpaid products will be supported out of the coverage of the Telkom Mobile LTE network.
30. Telkom reserve the right to withdraw any of its LTE base stations at any stage from the coverage map. The coverage map shall be updated accordingly on the Telkom website at the following URL www.telkom.co.za/today/ucm.
31. It must be stressed that the 10Mbps LTE *Unlimited All Hours Basic Postpaid service is a fixed wireless service which must be used in a fixed location and not for mobility. The 10Mbps LTE *Unlimited All Hours Basic Postpaid subscribers shall not be able to roam on Vodacom/MTN network.
32. Telkom cannot guarantee service to customers that utilize the 10Mbps LTE *Unlimited All Hours Basic Postpaid offers beyond a fixed location and within the Telkom Mobile LTE network footprint.
33. Telkom is not liable for any loss or damage to your property or equipment arising out of the provision, installation or maintenance and/or use of the service.
34. Subscribers on the 10Mbps LTE *Unlimited All Hours Basic Postpaid service shall be able to purchase LTE Once-Off data bundles. In the case of the 10Mbps LTE *Unlimited All Hours Basic Postpaid service the bundles can be utilized to improve speed once Fair Usage Policy is reached
35. LTE Once-off data bundles which expire within 61 days for Anytime data and within 31 days for Night Surfer data from the date of activation. For the LTE Once-Off data bundle on 3GB + 3GB* shall expire in 14 days for both Anytime and Night Surfer bundles.
36. Telkom's LTE network is supported on the 1800MHz, and 2300MHz Radio frequency spectrum and the experience/speed may vary according to a number of dependencies such as n the wall thickness at your premises, the number of users on the base station, signal strength, terrain (line of sight to tower) and the type of service being accessed on the internet.
37. The 10Mbps LTE *Unlimited All Hours Basic Postpaid products utilize a wireless radio network to provide Broadband service and as such no speeds are guaranteed and service is provided in a strict best effort manner. Factors such as those in point 36 above prevail.
38. Standard Fair Usage Policy (FUP) applies across both the 10Mbps LTE *Unlimited All Hours Basic Postpaid products whereby on the 1st of each month customers will receive first allocated 100GB of data that allows for an up to 10Mbps speed and once the first allocated GB is depleted then an additional 20GB of data is provided at an up to 4Mbps speed and once the 20GB/4Mbps bundle has been depleted the service then provides *Unlimited data at an up to 2Mbps speed for the remainder of the month. Peer to peer and NNTP type protocols are further speed restricted.
39. Telkom shall be entitled to adjust the charges levied to a Customer from time-to-time as determined by Telkom, including but not limited to charges reflected under the Contract Tariff Plan(s) within a contract period i.e., fixed term agreement. Changes will be published on the Telkom.co.za website. Changes will only apply to the tariff plan.
40. The Fair Usage Policy for the LTE Data Plan 10 Mbps*Unlimited All Hours Basic, it does not include voice minutes is as follows:

| Product Name | Data Allocated (FUP) | Time of Operation |
|----------------------|---|-------------------|
| 10Mbps LTE All Hours | <ul style="list-style-type: none">▪ 100GB data @ 10Mbps▪ Thereafter 20GB data @ 4Mbps▪ Thereafter 2Mbps *Unlimited data rest of the month.▪ 1 Month validity | 24x7x365 |

41. Price are valid at date of print. E&OE.