

## Terms and Conditions: Telkom Accessory Discount Voucher Benefits

Terms and conditions as published on 1 July 2025

1. Telkom Mobile Standard Terms and Conditions apply (full details can be found on [https://group.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)).
2. Telkom Product Specific Terms and Conditions for FlexOn & Infinite Mobile Post-paid and TopUp Plans apply and can be found on: [https://group.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)
3. The Telkom accessory discount voucher benefits apply specifically to new subscribers of the following FlexOn plans: FlexOn 6, FlexOn 8, FlexOn 10. The following Infinite plans also apply: Infinite, Infinite Max and infinite Max plus. These benefits will apply to customers who take either a SIM Only contract or as a mobile device deal taken over a contract period (e.g. 24-months or 36 months). The accessory discount voucher benefit will be applicable for the duration of the customer's contract with Telkom. Month-to-Month base plans will not qualify for these vouchers.
4. RICA shall apply when ordering mobile services.
5. The accessory discount voucher benefit will be bundled with the afore-mentioned plans for a promotional period effective from 1 July 2025. At the end of the promotional period (yet to be communicated, the benefit will be removed from promotional material and advertising material and customers will be informed accordingly. The end of the promotion will only affect new customers subscribing after ceasing of the promotion, all existing customers that qualified for the promotion will still receive the monthly discount voucher for the full duration of their contract.
6. **At the time of maturity of the contract, should the customer elect to remain on a month-to-month or cancel their contract, the accessory discount voucher benefit will cease.**
7. **Telkom offers the accessory discount voucher in partnership with Digital Planet, via Dress your Tech (DYT).**

### A. Telkom Accessory discount voucher benefit activation

8. Upon subscription and activation of above mentioned qualifying mobile postpaid plans, the subscriber will receive a text message (SMS) with a unique code and a URL link from which they can redeem their discount voucher: [www.dressyourtech.co.za](http://www.dressyourtech.co.za)
9. Once on the website, the customer is required to register an account on the partner site. Through this account, the customer shall have access to and be able to browse and make purchases, track their orders, track deliveries, request and track returns.
10. Only registered users may order the desired products from our partner's site. Registration will require that you provide a unique username and password and provide certain

information and personal details to Dress Your Tech. You will need to use your unique username and password in order to purchase Products.

**B. Redeeming the monthly discounts:**

11. The discount is valid for the duration of the month in which it was issued. Strictly no extension of the expiry date from the date of issue will be allowed.
12. A subscriber's entitlement to the discount is contingent upon their active subscription. If the subscriber's subscription is paid in full for a given month, they will be entitled to the discount for that month. Should the subscriber fail to make payment for any given month, access to the discount shall be suspended for that month.
13. There is no carryover of benefits, and unused discounts from a previous month shall not be applicable in subsequent months.
14. You will receive a discount off site-wide, applicable to any products that are *not on sale or under promotion*, subject to a Fair Usage Policy.
15. Fair Usage Policy is set at a total of R2500 before the discount is applied, per month. This will reset at the start of each month. If your cart exceeds this amount, the discount will only apply to the first R2500 of the total purchase value. The subscription discount will reset and apply to purchases made in the following month.
16. Dress Your Tech reserves the right to cancel any order that is in contravention of the Fair Usage Policy stipulated above.
17. This discount is only redeemable online at [www.dressyourtech.co.za](http://www.dressyourtech.co.za)
18. Discounts are valid in South Africa only.
19. The discount is non-refundable and cannot be exchanged for cash in part or full and cannot be sold to someone else.
20. This discount cannot be used to purchase gift cards.
21. Dress Your Tech will not be responsible if the discount code is lost, stolen, damaged or destroyed.
22. Dress Your Tech shall not be liable for any loss or damages that may rise from unauthorised use of the discount.
23. The use of this discount is subject to the full T&Cs stipulated on the Dress Your Tech website.
24. Should there be a conflict between these T&Cs and those stipulated on the Dress Your Tech website, the T&Cs stipulated on the Dress Your Tech website will prevail.

### **C. Sales and Availability of Stock**

25. Once registered, users may place orders for Products, which Dress Your Tech may accept or reject. Whether or not Dress Your Tech accepts an order depends on the availability of Products, correctness of the information relating to the Products (including without limitation the price) and receipt of payment or payment authorisation by Dress Your Tech for the Products.
26. You may cancel an order at any time provided you do so before receiving a dispatch or delivery notice. After delivery or your collection of the Products, you may return the Products only in accordance with the Returns Policy: <https://www.dressyourtech.co.za/policies/refund-policy>.
27. Stock of all Products on offer is limited and pricing may change at any time without notice to you. In the case of Products for sale by Dress Your Tech, Dress Your Tech will take all reasonable efforts to monitor stock levels and ensure that when stock is no longer available, that offers thereof are discontinued on the Website. However, there is no guarantee of availability of stock. When Products are no longer available after you have placed an order, Dress Your Tech will notify you and you will be entitled to a refund of any amount already paid by you for such Products.

### **D. Delivery of Products**

28. The delivery of Products will take place via Courier.
29. Delivery charges are subject to change at any time, without prior notice. You will see the applicable delivery charges in your cart when you check out.
30. Where Dress Your Tech accepts your order, Dress Your Tech will process your order once we receive confirmation of successful payment. Dress Your Tech's obligation to deliver a Product to you is fulfilled when the product is delivered to the physical address nominated by you for delivery of the order. Dress Your Tech is not responsible for any loss or unauthorised use of a product after it has delivered the product to the physical address nominated by you.

### **E. Customer Queries and support**

31. The use of the discounts provided by Telkom is also subject to the full T&Cs stipulated on the Dress Your Tech website. These can be found on: <https://www.dressyourtech.co.za/policies/terms-of-service>
32. Customers who have queries regarding their mobile plans in relation to the discount voucher can contact the Telkom customer care line on 081 180
33. However, once you have your voucher and have queries regarding the accessory products, please contact DYT at 011 236 7821 or email [hello@dressyourtech.co.za](mailto:hello@dressyourtech.co.za)

#### **F. General**

34. Telkom reserves the right to amend these offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
35. Telkom reserves the right to amend these discount benefits and the applicable terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
36. Telkom reserves the right at any time to terminate this promotional offer without prior notification.  
E&OE.